**From:** Telstra Security Operations  
**To:** NBN Engineering Team  
**Subject:** Critical Alert: Active Malware Exploiting Zero-Day in Spring Framework

**Dear NBN Engineering Team,**

We are notifying you of an ongoing security incident impacting NBN services.

At **03:16:34 UTC on March 20, 2022**, Telstra Security Operations identified a **malware-based attack** exploiting a **zero-day vulnerability in the Spring Framework**. This compromise has resulted in **service disruptions** across parts of the NBN infrastructure.

Our Security Operations Center (SOC) is actively investigating the threat and implementing containment protocols. Further technical details and remediation steps will follow in the next update.

We recommend that **Site Reliability Engineers (SREs) be placed on high alert** and prepared to assist in any mitigation or rollback efforts as required.

Should you have any queries or require assistance, please reach out to our security team immediately.

**Regards,**  
Telstra Security Operations